

Camden's Health Information Exchange

About HIEs

Health Information Exchanges (HIEs) allow providers and health systems to share your medical records in an electronic system. HIEs make sure that your care team has the most up to date records on your health so they can give you the best care.

About the Camden Coalition HIE

Launched in 2010, the Camden Coalition HIE offers local and regional health care providers a secure web-based system with real-time access to shared medical information.

Camden Coalition HIE participants include hospitals, primary care practices, laboratory and radiology groups, social service organizations, and other licensed health care facilities and providers.

Benefits of being in an HIE

- You no longer have to transfer your health records every time you go to a new medical facility.
- Your doctor always has your most up to date records.
- Your doctor will know why you went to the hospital and will have the results of your tests.
- You no longer have to explain complex health conditions or previous medical procedures each time you go to a new doctor's office or hospital.
- Your doctor has a more complete picture of your health to provide better care.



FREQUENTLY ASKED QUESTIONS

Who can access my records?

Only your providers who are treating you and their staff who are given rights to the Camden HIE can access your health records. A current list of participating institutions can be found on our website.

(<https://www.camdenhealth.org/current-camden-hie-participants/>)

What organizations contribute to the HIE?

The Camden HIE receives information from Cooper University Hospital; Our Lady of Lourdes Medical Center in Camden and Lourdes Burlington; Virtua Health System; Kennedy Health System; LabCorp; Bioreference; Quest Diagnostics; Southern New Jersey Perinatal Cooperative; and Medicaid prescription data.

What about my “sensitive” information?

“Sensitive information” that is specifically restricted by more protective state or federal laws will generally be kept “behind a wall” and disclosed only with your permission. Sensitive information includes information such as HIV/AIDS, venereal diseases, behavioral health treatment records, and genetic testing.

Can I access my own medical records?

With the Camden HIE, your records are only available to participating health care providers (for example, your doctor). If you want copies of your medical records, you should contact your health providers directly.

How do I sign up?

There is no need to do anything further. If you receive care at one of the Camden HIE participating institutions, then your health information is automatically stored in the Camden HIE unless you decide to “opt out.”

I still have questions. Who do I contact?

You can email chie@camdenhealth.org or call **856-365-9510 ext. 3020** with any questions. You can also ask your provider questions about the Camden HIE.

How to opt out of the HIE

If you do not want your health information to be electronically available through the Camden HIE, you can submit a completed Camden HIE Opt-Out form, which can be obtained from any of the Camden HIE participants.

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