Families seen as one key to implementing outpatient treatment plans, decreasing hospital utilization and lowering costs—especially with burgeoning population of older adults, more prevalent end-of-life scenarios

Family Caregivers’ Healthcare Roles (Wolff, Jacobs, chapter in Family Caregiving in the New Normal, 2015):

Attendant, administrator, companion, driver, navigator, technical interpreter, patient ombudsman, coach, advocate, case manager, healthcare provider

Elements of Family-Centered Integrated Care:

Acknowledgement, communication, decision-making power, money, assessment, care coordination, training & support, technology

Examples of evidence that family caregiver involvement lowers healthcare costs:


Examples of Family-Centered, Community-Based Dementia Management Programs:

- Concord Hospital (NH) Frail Elder Housecall Program (Hyun Hong, DO)