

Exhibit 09: ACO Gainsharing Plan Public Feedback

Gainsharing Plan Public Distribution Channels

Date	Distribution Mechanism
January 6, 2016	Presentation to and review of gainsharing plan by Camden Coalition Strategic Planning Committee
January 20, 2016	Presentation to and review of gainsharing plan by Camden Coalition Board
January 28, 2016	Presentation to and review of gainsharing plan by Camden Coalition Community Advisory Committee
February 1, 2016	ACO feedback form and feedback phone line modified to receive input into the gainsharing plan http://www.camdenhealth.org/feedback/ http://www.camdenhealth.org/reaccion/ 856-365-9510 x2095
February 4, 2016	Gainsharing plan distributed via email to Camden Coalition primary care practice partners as well as
February 6, 2016	Plain language summary and full version of gainsharing plan placed on Camden Coalition website https://www.camdenhealth.org/the-camden-coalition-aco-saving-money-improving-lives/
February 6-March 2, 2016	Gainsharing plan reviewed in person with Camden Coalition primary care practice partners 2/10: Osborn Family Health Center 2/11: Cooper Family Medicine 2/17: Reliance Medical Group 2/18: St. Luke's Catholic Medical Services 2/18: Fairview Village Family Practice 2/18: Virtua Family Medicine 2/23: Project HOPE 3/2: Cooper Physicians Office 3/2: Cooper Ambulatory Pediatrics
February 9, 2016	Gainsharing plan distributed via email to Camden Church's Organized for People network
February 25, 2016	Public Meeting at the Camden Coalition to review Gainsharing plan

Synthesis of Feedback

- Clarity on Shared Savings
 - Further clarification of how any shared savings money will make it's way back to primary care providers in the city
- Enhanced Engagement
 - Continue to involve the community actively in determining priorities of the ACO and getting feedback around services within the ACO
 - Enhance the diversity in age, race, gender, and religion of the Camden Coalition Community Advisory Committee
 - Develop bridges between the various local community advisory boards in Camden
 - More opportunities for networking, dialogue, and lessons learned sharing between primary care practices in the city
 - Continue to use the phone line as a feedback mechanism for the ACO for patients who do not have computers
- Health Related Areas to Address in Camden:
 - Need for more substance abuse treatment services within Camden and outside Camden
 - Health Education
 - Increased Peer Support
 - Improving the quality of care delivered, suggestions included:
 - ACO standards/protocols for post hospital follow up visit
 - ACO standards for breast cancer screening