

Job Announcement

FOR IMMEDIATE HIRE

Organization: Camden Coalition of Healthcare Providers
www.camdenhealth.org

Title: ***Coalition Social Worker***
Full-time

FLSA Status: Exempt

ORGANIZATION

The **Camden Coalition of Healthcare Providers** is a strategic initiative aimed at improving the quality, capacity, and accessibility of the healthcare system for vulnerable populations in the City of Camden through community outreach, health provider education, capacity building of primary care practices, data collection and evaluation, and coalition building among key stakeholders. The Coalition is a non-profit organization and is housed under Cooper University Hospital.

Since 2007, the Coalition has operated a citywide *Care Management Project* to help intervene and direct appropriate outreach attention to the highest utilizers of Camden's emergency departments (ED) and hospitals. Referred by ED and inpatient social workers/nurses/physicians, these "super-utilizers" typically have complex health conditions compounded by social issues and problems. They constantly go from ED to ED in search of the help they need and because there is no coordination of care across institutions, care is often duplicated several times. This leads to fragmented care, unnecessary use of limited resources, and significant overspending of hospital and public funds. The project's goal is to provide this critical level of coordination to not only reduce unnecessary ED and hospital utilization, but help patients find the help they need and ultimately find a medical home. See www.camdenhealth.org/index/ccmp.cfm for more information.

JOB DESCRIPTION

The ***Social Worker*** will be an integral member of the *Care Management Project's* multidisciplinary outreach team. Together with a nurse practitioner and bilingual medical assistant, the Social Worker will provide patient assessments (identify barriers to care, gather information for referrals, arrange home visits, etc...), provide short-term counseling to patients, help develop care management strategy for enrolled patients, and help create linkages for the various health and social needs of patients. The team works in the field in a variety of Camden settings, including patient homes, medical day centers, homeless shelters, and the ED/inpatient floors of each city hospital. This position will be supported by the Social Work Department of Cooper Hospital.

DUTIES and RESPONSIBILITIES

The primary responsibilities of this position include:

- Provide initial intake of new patient referrals; assess patient's social and health needs
- Determine plan for care management; coordinate care plan with team's Nurse Practitioner and medical assistant
- Make appropriate referrals to county's Board of Social Services and/or other social service agencies for social care; assist patients in making appointments and accessing other points of care
- Determine patient's financial needs; help patients gather personal IDs and other support documents to submit applications for government assistance; provide consistent follow-up with enrolled patients
- Establish new partnerships with community resources in order to provide needed services for patients
- Coordinate monthly Citywide Care Management Committee meetings; arrange logistics, plan guest speakers, prepare case presentations, etc...
- Perform administrative tasks related to the project: patient scheduling, recording progress notes in patient charts (in an electronic health records system), etc...
- Play a consistent and active role in identifying project inefficiencies and finding collaborative solutions to the problems
- Other tasks as needed.

QUALIFICATIONS and REQUIREMENTS

- BSW or MSW (preferred)
- 2-4 years of acute care or healthcare experience ideal
- Strong familiarity with the Camden community/urban environment is preferred
- Excellent organizational and interpersonal skills; must be able to keep organized progress notes on an electronic health records system; basic computing skills required
- Demonstrated ability to work well with people of various ages, backgrounds, ethnicities, and life experiences
- Ability to work independently and as part of a team; ability to multitask and utilize effective time management skills
- Spanish language ability a plus
- Licensure (LSW/CSW) in the State of New Jersey required

Salary Range:

Very competitive pay and excellent benefits; salary is commensurate with experience

To Apply:

Send cover letter and resume to

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